



Software Support for Industrial Ventilation Firm

PROJECT DETAILS

 IT Managed Services

 Jan 2018 - Ongoing

 Confidential



"It's very easy to work with their team, and they produce great results."

PROJECT SUMMARY

LogiKom - Software House provides a software system to an industrial ventilation firm that allows them to manage online billing, stock control, and sales. The team continues to provide technical support.

PROJECT FEEDBACK

LogiKom - Software House's contributions have allowed the company to digitize their business, enabling them to enhance a lot of areas. The client appreciates that the team is timely and that they provide sufficient technical support, leading to an ongoing engagement.



The Client


Introduce your business and what you do there


I'm a production manager at a company dedicated to industrial ventilation.


The Challenge

What challenges were you trying to address with LogiKom - Software House?

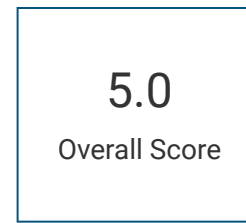
They provided a software system that allows us to do online billing, stock control, and sales management.

 Production Manager, Industrial Ventilation Company

 Engineering

 Uruguay

CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 4.0

Would Refer: 5.0





The Approach

What was the scope of their involvement?

I honestly don't know if the software was custom made or they adapted a ready-made solution. LogiKom - Software House continues to provide software updates and support.

What was the team composition?

We've worked directly with three people.

How did you come to work with LogiKom - Software House?

We were interested in finding an online building system and after we talked to a colleague, he mentioned having worked with LogiKom - Software House. He showed us the software and we really liked it. In the end, we decided to contact LogiKom - Software House and started working together from there.

What is the status of this engagement?

We started working with them around January 2018, and we continue working with them.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

We have been able to improve a lot of areas thanks to their software. For example, we didn't have any control over our stock because it was all manual, but now we're able to have detailed control of it using the software.





How did LogiKom - Software House perform from a project management standpoint?

We communicate mostly via phone calls or email.

What did you find most impressive about them?

I haven't worked with other software development agencies so I don't have a lot of references to compare. I often hear from friends that it's very common to have delays in software-related projects, to have issues with support, and to have prices that are too high. However, that has never happened with LogiKom - Software House.

Are there any areas they could improve?

I honestly don't have any complaints about them.

Do you have any advice for potential customers?

Don't hesitate to work with LogiKom - Software House because it's very easy to work with their team, and they produce great results.

